



Teaching Guide

Identifying Data					2019/20
Subject (*)	Assesment instruments of programs and services		Code	652512218	
Study programme	Mestrado Universitario en Dirección, Xestión e Innovación de Institucións Escolares e Socioeducativa				
Descriptors					
Cycle	Period	Year	Type	Credits	
Official Master's Degree	2nd four-month period	First	Optional	4.5	
Language	SpanishGalician				
Teaching method	Face-to-face				
Prerequisites					
Department	Didácticas Específicas e Métodos de Investigación e Diagnóstico en Educación				
Coordinador		E-mail			
Lecturers	Arias Rodriguez, Maria Alicia	E-mail	alicia.arias.rodriguez@udc.es		
Web	https://www.udc.es/es/centros_departamentos_servizos/departamentos/departamento/?codigo=D162				
General description	<p>The reality partner-educational of the educator/to social is complex, diverse and difficult to analyse, describe and interpret, therefore it is necessary that, along his academic training, purchase a series of competitions that allow him develop his back professional activity. By such circumstance, the learning and application of diverse methodologies of investigation, that schedule in this matter, will allow in a future to the educator/to social select the most adapted to solve the problems that will find in his next labour field. Without forgetting that the/to educator/to social inside his labour field will have to investigate to be able to approach possible solutions that improve the context in which it develop his labour activity. The diversity of applicable epistemological conceptions to the distinct social situations will be source of information for the/to researcher/to social, allowing him determine which is the most adapted to solve the problem to what confronts. It does not pretend establish a prelación or an order of importance between the varied ways of investigation, but it is the problem of investigation what will determine the election of a methodology or another, doing of her the most valid for this type of problem.</p> <p>All this does not have felt if we do not ask us and answer to the question: that we want to achieve. They are many the instruments that can use to obtain data and, therefore, is necessary to have knowledge of the wide fan of possibilities. A good or good professional will be that/that that know to opt, in each circumstance, by the technicians and instruments that better adapt to the situation. Therefore, it is necessary to deepen in the knowledge and in the command of the distinct tools that have to our disposal. Like this in this matter will go analysing the main technical and instruments that can be applied to the field socioeducativo, indicating his fundamental characteristics, the advantages and inconvenient that present and the circumstances or moments more adapted to put them in practice.</p>				

Study programme competences / results

Code	Study programme competences / results
A1	Ser capaz de identificar os diferentes fundamentos teóricos e metodolóxicos dun proxecto de educación democrática e crítica, facendo especial énfase nos dereitos humanos e a igualdade de xénero, desenvolvendo culturas da mediación e da paz.
A5	Deseñar, analizar, seleccionar e aplicar técnicas e instrumentos de recollida e análise da información para desenvolver procesos de avaliación de programas, servizos, estratexias e recursos de intervención socioeducativa en diversos contextos.
A8	Redactar, presentar e defender proxectos de investigación e informes, memorias, regulamentos, así como outros documentos básicos que contribúan a organizar a acción escolar e/ou socioeducativa.
A9	Capacidade para desenvolver procedementos e metodoloxías que potencien a interdependencia e unha comunicación fluída entre diferentes axentes educativos e culturais tanto a nivel interno como co social máis amplo.
B1	Capacidade de análise e síntese
B3	Habilidades para localizar e analizar información de fontes diversas
B5	Capacidade de mostrar actitudes coherentes coas concepcións éticas e deontolóxicas propias da profesión
B6	Capacidade de crítica e autocrítica
B7	Capacidade para elaborar e defender un discurso ante diferentes audiencias
B8	Traballo colaborativo
B10	Traballo autónomo



B11	Capacidade de organización e planificación
B12	Posuír e comprender coñecementos que acheguen unha base ou oportunidade de ser orixinais no desenvolvemento e/ou aplicación de ideas, a miúdo nun contexto de investigación.
B13	Que os estudantes saiban aplicar os coñecementos adquiridos e a súa capacidade de resolución de problemas en contornos novos ou pouco coñecidos dentro de contextos máis amplos (ou multidisciplinares) relacionados coa súa área de estudo.
B14	Que os estudantes sexan capaces de integrar coñecementos e enfrontarse á complexidade de formular xuízos a partir dunha información que, sendo incompleta ou limitada, inclúa reflexións sobre as responsabilidades sociais e éticas vinculadas á aplicación dos seus coñecementos e xuízos.
B15	Que os estudantes saiban comunicar as súas conclusións e os coñecementos e razóns últimas que as sustentan a públicos especializados e non especializados dun modo claro e sen ambigüidades.
B16	Que os estudantes posúan as habilidades de aprendizaxe que lles permitan continuar estudando dun modo que haberá de ser en gran medida autodirixido ou autónomo.
B17	Comunicar as conclusións -e os coñecementos e razóns últimas que as sustentan- a públicos especializados e non especializados dun modo claro e sen ambigüidades
B18	Aplicar os coñecementos adquiridos e a capacidade de resolución de problemas en contornos novos ou pouco coñecidos dentro de contextos máis amplos (ou multidisciplinares) relacionados coa súa área de estudo
B19	Capacidade de integrar coñecementos e enfrontarse á complexidade de formular xuízos a partir dunha información que, sendo incompleta ou limitada, inclúa reflexións sobre as responsabilidades sociais e éticas vinculadas á aplicación dos seus coñecementos e xuízos, valorando criticamente o coñecemento, a tecnoloxía e a información dispoñible para resolver os problemas cos que debe enfrontarse.
C1	Comunicar as conclusións -e os coñecementos e razóns últimas que as sustentan- a públicos especializados e non especializados dun modo claro e sen ambigüidades
C2	Aplicar os coñecementos adquiridos e a capacidade de resolución de problemas en entornos novos ou pouco coñecidos dentro de contextos máis amplos (ou multidisciplinares) relacionados coas súas áreas de estudo.
C5	Entender a importancia da cultura emprendedora e coñecer os medios ao alcance das persoas emprendedoras.
C6	Capacidade de integrar coñecementos e enfrontarse á complexidade de formular xuízos a partir dunha información que, sendo incompleta ou limitada, inclua reflexións sobre as responsabilidades sociais e éticas vinculadas á aplicación dos seus coñecementos e xuízos, valorando criticamente o coñecemento, a tecnoloxía e a información dispoñible para resolver os problemas cos que deben enfrontarse.
C7	Asumir como profesional e cidadán a importancia da aprendizaxe ao longo da vida
C8	Valorar a importancia que ten a investigación, a innovación e o desenvolvemento tecnolóxico no avance socioeconómico e cultural da sociedade.

Learning outcomes		
Learning outcomes	Study programme competences / results	
Designing, selecting and applying techniques and tools for collecting and analyzing information to develop program evaluation processes, services, strategies and resources of educational intervention in various contexts	AJ1 AJ5 AJ8 AJ9	BC1 BC3 BC6 BC7 BC8 BC10 BC11



Analyze the information collected in the process of socio-educational intervention using appropriate analytical techniques	BC12 BC13 BC14 BC15 BC16 BC17 BC19	
Critically assess the knowledge, technology and information available to resolve the problems they face from different perspectives and one of them the gender perspective	BC5 BC18	CC1 CC2 CC5 CC6 CC7 CC8

Contents	
Topic	Sub-topic
Theme I- Evaluation of agents, areas and socio-educational projects	1.1. Evaluation of intervention agents 1.2. Evaluation of areas of intervention 1.3. Evaluation of intervention projects
Theme II- Procedures, techniques and evaluation tools.	2.1. Techniques and analysis of the reality of diagnosis (documentary analysis, technique couples the rotating field notebook ;; brainstorming) 2.2. Techniques for implementation and follow-up phase (building a tower, observation, group discussion, interview, art squares) 2.3. Evaluation techniques (DAFO technique; checklist; technical questionnaire)
Theme III-Writing and reporting assessment	3.1. Types of Reports 3.2. Organization and structure of the report 3.3. Drafting and evaluation criteria of the report

Planning				
Methodologies / tests	Competencies / Results	Teaching hours (in-person & virtual)	Student?s personal work hours	Total hours
Guest lecture / keynote speech	A9 B1 B11 B12 B14 C7	11.5	0	11.5
Collaborative learning	A1 A5 B3 B6 B8 B10 B18 C5 C8	0	21	21
Supervised projects	A8 B5 B19 B17 C1	0	45	45
Workshop	B7 B13 B15 B16 C2 C6	20	11	31
Personalized attention		4	0	4

(*)The information in the planning table is for guidance only and does not take into account the heterogeneity of the students.

Methodologies	
Methodologies	Description



Guest lecture / keynote speech	Class given by professor on the content already cited in the teaching guide. This methodology is used exclusively in the word as a way of transmitting information to the whole group.
Collaborative learning	It is formed by a set of methodologies such as the discussion dirixida, Obradoiro, analyze fontes documentaries, schemas, readings, conceptual maps, troubleshooting, etc. All these guided procedures in the classroom and/or supported by information and communication technologies. Specifically, in this methodology were configured small groups (not more than 5 people). Each student should work for the group in the resolution of the tasks proposed by the teacher so as to optimize their own learning and the other members of the group.
Supervised projects	The field must be completed with a practical work covering all the aspects worked in the classes. For this work will be carried out individually or in groups. If Is Group cannot be more than two persons.
Workshop	With this task is intended to combine other methodologies, such as for example, oral presentations, solutions to problems, guided practices, etc. But bearing in mind that with it the student operates purely practical tasks on a specific topic with support and supervision of teachers.

Personalized attention

Methodologies	Description
Workshop Guest lecture / keynote speech Collaborative learning Supervised projects	<p>In the attention customized the professor will resolve the doubts that have the student envelope the different subjects to work in the subject. But besides any doubt that can arise stop the solution of problems, in the readings, in the obradoiro, in the collaborating learning, the analysis of documentary sources how in the discussion directed. During these sessions, will realize a tracking of the work of the student, supervising and guiding more directly the process to follow in each of the activities realized.</p> <p>This attention customized will realize in the dispatch of the teaching staff (P1To18) in the time of titorías. This schedule is hanged in the board that is in the dispatch of the professor, in the page web of the department of Philosophy and Methods of Investigation in Education how of the Faculty of Sciences of the Education.</p> <p>The ATTENTION CUSTOMIZED WILL REALIZE HEAD-TO-HEAD GO IN The STUDENT And PROFESSOR POLE THAT The ATTENTION VITUAL NO WILL REALIZE IN THIS SUBJECT. The EMAIL OF The PROFESSOR NO OWES USE HOW: ELEMENT TO REQUEST APPOINTMENT NEITHER TO REALIZE QUERIES.</p>

Assessment

Methodologies	Competencies / Results	Description	Qualification
Workshop	B7 B13 B15 B16 C2 C6	During the sessions maxistras professor will a problem for the student I observed the process. For the evaluation of this activity will be taken into account: the development of the activity, agility in its implementation, the presentation, etc	30
Collaborative learning	A1 A5 B3 B6 B8 B10 B18 C5 C8	<p>As it is a methodology to observe the learning of each student. The student will have to: understanding and managing the computers. In this methodology becomes a very important instrument of evaluation, as the learner to develop other methodologies here exposed, you may need to optimize their own learning and the rest of the group.</p> <p>As is the complement other methodologies are subject to a point on the following tasks: analysis of documentary sources,speech directed and Obradoiro. Also, it must be borne in mind that to compute the point the each one of these methodologies must meet the requirements of these methodologies described in this assessment, as are: the ability to work individually, the ability to work in team, basic general knowledge, capacity for synthesis and analysis, ability to apply the knowledge of the magisterial sessions to practice, capacity to generate new ideas (innovation and creativity), capacity criticism and self-criticism, decision making, oral and written communication and research skills.</p>	20



Supervised projects	A8 B5 B19 B17 C1	<p>The work is worth the 50% of the final grade whenever you exceed positively.</p> <p>This work will be the implementation of what has been done in class. Therefore, count of 3 parts that will be presented to students on the first day of classes. For the revision of the work required assistance to four tutorial session, although it can assist all those that students needed. The tutorial session will always be in the schedule established by the teacher. Under no circumstances will tutorial session for this job hours outside the established.</p>	50
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Assessment comments

It-The STUDENTS THAT ASSIST LESS OF A 80% (3 no justified fouls) To The KINDSONLY IT WILL HAVE RIGHT IT An EXAMINATION OF ALL The SUBJECT. The temario stop this examination will be envelope the contents of the subject and envelope the practices that realize in kind. Hence, this examination will divide in two parts: a part will be type test (that will mark on 10) and another part that will be on practical suppositions (that will mark on 10). It Will approve the examination always that it reach in both parts an approved (approves with a 5) Wool date of the examination will be the one who mark the own mestrado no can modify .The DATE OF START OF THIS SUBJECT IS PUBLISHES IN The PAGE WEB OF The MESTRADO And IN The BOARD OF THIS. The student that no put in contact with the professor before the date of start of the kinds and do not assist the kind (was the reason that was) since it first day. The professor will consider how student that assist less of a 80% to the kinds (with the conditions exposed to the start of this apartado) The students that by any reason do not assist less of a 80% the kind and communicate it to him to the professor. They OWE to PRESENT A XUSTISTAYYOU, in the following vacuum flasks: 1-it is a justification by illness. A xustificante medical fulfilled correctly.2-it is by an employment. The xustificante is a photocopy of the work and a paper (covered correctly) where indicate that the hours of kind overlap with the of the work. If they buy any of these two vacuum flasks. The professor will overtake with the student practise them that it will realize in kind and will evaluate it how to the students that assist the kinds.BUT BUT it FULFILS ANY OF THESE CONDITIONS The PROFESSOR DOES not REALIZE ANY EXTRA WORK To The STUDENT, NEITHER OUT OF The PERIOD OF KINDS ESTABLISHED STOP THIS SUBJECT SINCE The MESTRADO. BY IT SO MUCH, IF The STUDENT FINDS IN THIS SITUATION IS CONSIDERED HOW A STUDENT THAT ASSISTS LESS OF A 80% OF KINDS. b-IT The STUDENTS THAT ASSIST 80% The CALSES WILL not HAVE FINAL EXAMINATION OF The SUBJECT.IT these students apply them all the exposed in the apartado of evaluation. It IS to say, each methodology and his description adecúase a qualification. The note stop these students in this subject will come given pole work that realize along the subject. At the end of the subject will expose in the board of the dispatch of the professor to note reached by each student us distinct apartados to evaluate. If the student wants to improve the note that exposed the professor in the board has to presented to the examination. The temario stop this examination will be envelope the contents of the subject and envelope the practices that realize in kind. Hence this examination will divide in two parts: a part will be type test (that will mark on 10) and another part that will be on practical suppositions (that will mark on 10). It Will approve the examination always that it reach in both parts an approved (approves with a 5) Wool date of the examination will be the one who mark the own mestrado no can modify .

Sources of information



Basic	<p>ANEAES (2017). Fuentes, técnica e instrumentos de recolección de datos. Recuperado de: http://www.aneaes.gov.py/aneaes/datos/post2017/fuentesTecnicasInstrumentosRecoleccionDatos.pdf (consultado: 03/07/2018)</p> <p>Alemán, C (2012) Evaluación de servicios sociales. Cizur Menor: CivitaAlvira, F. (1991). Metodología de la evaluación de programas. (Cuadernos Metodológicos, 2). Madrid: CISCabella, N (2014). Técnicas e instrumentos para evaluar aprendizajes. Recuperado de: http://iudag.com/site/wp-content/uploads/2014/07/T%C3%A9cnicas-e-instrumentos-para-evaluaci%C3%B3n.pdf (consultado: 03/07/2018)</p> <p>Castillo, S (2010). La práctica de la evaluación educativa: materiales e instrumentos. Madrid: Pearson educación</p> <p>Comité Conjunto de Estándares para la evaluación educativa (1998). Estándares para la evaluación de programas. Bilbao: Edic. Mensajero</p> <p>Díaz, F. y Barriga, A. (2002) Estrategias Docentes para un Aprendizaje Significativo: una interpretación constructivista. México: McGraw Hill. Recuperado de: http://postgrado.una.edu.ve/evaluacionaprendizajes/paginas/diazbarrigacap8-1.pdf (consultado: 03/07/2018)</p> <p>Equipo EFIF (2008) Manual de instrumentos de evaluación familiar. Madrid: CCS Jossey-Bass</p> <p>AEC (2000). Guía para la Gestión de la Calidad de los Servicios Públicos (Adaptación de la Norma UNE-EN-ISO 9004-2). Madrid: MAP</p> <p>López, V.M. (2009). Evaluación formativa y compartida en Educación Superior. Propuestas, técnicas, instrumentos y experiencias. Barcelona: Narcea</p> <p>Merino, J. V. (2000) Programas de animación sociocultural tres instrumentos para su diseño y evaluación. Madrid: Narcea</p> <p>Morales, L (2013). Técnicas e instrumentos de recolección de datos. Recuperado de: https://www.mindmeister.com/es/298220514/t-cnicas-e-instrumentos-de-recoleccion-de-datos(consultado: 03/07/2018)</p> <p>Padilla, M. T (2014). Técnicas e Instrumentos para el diagnóstico y la evaluación educativa Madrid: CCS</p> <p>Reboloso, E.; Fernández-Ramirez, B. y Cantón, P. (2008). Evaluación de programas de intervención social. Madrid: Edit. Síntesis</p> <p>Stufflebeam, D.L. y Shinkfield, A.J. (2007). Evaluation Theory, Models & applications. San Francisco, CA: Tapia. F.J. (2011). La Técnica y los instrumentos de evaluación. Recuperado de: http://www.mat.uson.mx/~ftapia/Lecturas%20Adicionales%20%28C%C3%B3mo%20dise%C3%B1ar%20una%20encuesta%29/EscalasDeMedicion.pdf (consultado: 03/07/2018)</p> <p>Enlaces web:Técnicas de recogida de datos: https://alojamientos.uva.es/guia_docente/uploads/2013/475/46197/1/Documento5.pdf (consultado: 03/07/2018)</p> <p>Técnicas e instrumentos de evaluación: https://prezi.com/qh8ubrgow22w/tecnicas-e-instrumentos-de-evaluacion/ (consultado: 03/07/2018)</p>
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Complementary	<p>Ad-ECOS (2015). Como elaborar los indicadores de un proyecto social paso a paso. Recuperado de: http://www.ad-ecos.com/blog-de-formacioacuten/como-elaborar-los-indicadores-de-un-proyecto-social-paso-a-paso (consultado 03/07/2018)</p> <p>Ander-EGG, E. y Aguilar, M.J. (2017). Como elaborar un proyecto: guía para diseñar proyectos sociales y culturales. Recuperado de: http://abacoenred.com/wp-content/uploads/2017/05/Como-elaborar-un-proyecto-1989-Ed.1-Ander-Egg-Ezequiel-y-Aguilar-Id%C3%A1%C3%B1ez-MJ.pdf.pdf (consultado 03/07/2018)</p> <p>Camison et al. (2006). Gestión de la calidad: conceptos, enfoques, modelos y sistemas. Madrid. Pearson</p> <p>Club de excelencia (2003). Guía práctica para desarrollar, implantar y revisar la Autoevaluación de mi organización. Madrid: EFQM</p> <p>Desler, G. (2001). Administración del personal. México. Perason.</p> <p>Junta de Andalucía (2010). Manual de proyectos. Junta de Andalucía: Conserjería de Gobernación. Recuperado de: http://fapacordoba.org/wp-content/uploads/2010/10/manualdeproyectos-voluntariado.pdf (consultado 03/07/2018)</p> <p>Losada, S (2016). Metodología de la Intervención Social. Madrid: Editorial Síntesis</p> <p>Recuperado de: https://www.sintesis.com/data/indices/9788490773550.pdf (consultado 03/07/2018)</p> <p>Ministerio de Administración Pública (2006). Guía de autoevaluación para la administración pública. MAP</p> <p>Recuperado de: http://www.aeval.es/es/difusion_y_comunicacion/publicaciones/Guias/Guias_Marco_General_Mejora_Calidad/guia_iberoamericana.html (consultado 03/07/2018)</p> <p>Ministerio de Administración Pública (2006). Guía de evaluación. Modelo EVAM. MAP</p> <p>Recuperado de: http://www.aeval.es/es/difusion_y_comunicacion/publicaciones/Guias/Guias_Marco_General_Mejora_Calidad/evam.html (consultado 03/07/2018)</p> <p>Ministerio de Administración Pública (2009). Guía para el desarrollo de cartas de servicio. MAP</p> <p>Recuperado de: http://www.aeval.es/export/sites/aeval/comun/pdf/calidad/guias/Guia_CARTAS_2009.pdf (consultado 03/07/2018)</p> <p>Pérez, O (coord.) (2007). Plan Estratégico del Tercer Sector de Acción Social. Guía de evaluación de programas y proyectos sociales</p> <p>Recuperado de: https://www.msssi.gob.es/ssi/familiasInfancia/ongVoluntariado/docs/evaluaciondeprogramasyproyectosociales.pdf (consultado 03/07/2018)</p> <p>Enlaces web: Diseño de estrategias</p> <p>http://www.juntadeandalucia.es/agriculturaypesca/development/documentos/manual_61.pdf (consultado 03/07/2018)</p> <p>Elaboración de proyectos sociales.</p> <p>http://nevada.ual.es/decahuma/REL_INTER/archivos/comoelaborarproyectos.pdf (consultado 03/07/2018)</p> <p>Gestión de proyectos sociales</p> <p>https://www.diba.cat/c/document_library/get_file?uuid=f067d455-fe09-488b-a2a0-04656503eed0&groupId=527890 (consultado 03/07/2018)</p> <p>Métodos y técnicas más útiles en la gestión de proyectos</p> <p>http://www.eoi.es/blogs/pedroismaelvegazo/2011/11/24/metodos/ (consultado 03/07/2018)</p> <p>Plataforma de ONG de acción social: https://www.plataformaong.org/plan-estrategico-tercer-sector.php (consultado 03/07/2018)</p>
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Recommendations

Subjects that it is recommended to have taken before

Designing educational projects for schools/652512209

Information processing in the management and evaluation of institutions/652512205

Educational Resources Assessment /652512210

Subjects that are recommended to be taken simultaneously

Management and innovation of socio-educational institutions/652512214

Designing educational projects for schools/652512209

Information processing in the management and evaluation of institutions/652512205

Educational Resources Assessment /652512210

Subjects that continue the syllabus

Other comments



Recomendase para cumprir coa perspectiva de xénero utilizar el linguaxe inclusivo Comité Ambiental da Facultade (GREEN CAMPUS)
recoméndase:-Recoméndase os envíos dos traballos telemáticamente e de non ser posible, no utilizar plásticos, elixir a impresión a dobre cara, empregar papel reciclado e evitar imprimir borradores.-Débese facer un uso sostible dos recursos e a prevención de impactos negativos sobre o medio natural.-Débese ter en conta a importancia dos principios éticos relacionados cos valores da sosenibiliade nos comportamentos persoais e profesionais.

(*)The teaching guide is the document in which the URV publishes the information about all its courses. It is a public document and cannot be modified. Only in exceptional cases can it be revised by the competent agent or duly revised so that it is in line with current legislation.