



Teaching Guide

Identifying Data					2021/22
Subject (*)	First Modern Language I: English	Code	662G01015		
Study programme	Grao en Turismo				
Descriptors					
Cycle	Period	Year	Type	Credits	
Graduate	2nd four-month period	Second	Obligatory	6	
Language	English				
Teaching method	Face-to-face				
Prerequisites					
Department	Letras				
Coordinador	Cogdill York, Kevin Lee	E-mail	k.l.cogdill@col.udc.es		
Lecturers	Cogdill , Kevin Cogdill York, Kevin Lee Montoya Reyes, Ana	E-mail	k.l.cogdill@col.udc.es ana.montoya@udc.es		
Web					
General description	<p>This is an English for specific purposes course for second-year tourism students. Students will further their study of vocabulary by focusing on air transport, cruises, itineraries, phrasal verbs, human resources, and American and British English. Speaking and listening skills will be enhanced through in-class exercises based upon real life professional contexts. Finally, grammar and technical writing skills will be developed in the areas of explaining procedures and itineraries, brochure writing, and professional employment applications.</p>				
Contingency plan	<p>1. Modifications to the contents: None.</p> <p>2. Methodologies *Teaching methodologies that are maintained: All teaching methodologies will be maintained. *Teaching methodologies that are modified: None.</p> <p>3. Mechanisms for personalized attention to students: Full and Part Time Students and Students Exempt from Class Participation: Tutorials will be scheduled as needed through Teams. Teams Chat will be available 24 hours a day and will be responded to in a timely manner. At the beginning of the course, all of the class materials will be made available via Teams Files, including the submission dates for hand-in assignments. In addition, a weekly planning of class activities will be placed on Teams Calendar and the programming of assignments and corrected exercises will be available through Teams Assignments. Supplemental material, like practice exams and exercises, will also be provided during the course. Likewise, all important notices will be communicated through Teams Posts.</p> <p>4. Modifications in the evaluation: 1. The final course review activity representing 40% of the final grade will be administered through Teams to students in remote locations. 2. The final oral presentation representing 30% of the final grade will be public and recorded via Teams. All other activities will remain as is. *Evaluation observations: None</p> <p>5. Modifications to the bibliography or webgraphy: None.</p>				

Study programme competences

Code	Study programme competences
A1	Comprender os principios do turismo: a súa dimensión espacial, social, cultural, política, laboral e económica.
A6	Ter unha marcada orientación de servizo ao cliente.
A13	Manexar técnicas de comunicación.



A15	Traballar en inglés como lingua estranxeira.
A16	Comunicarse de forma oral e escrita nunha segunda lingua estranxeira.
A17	Comunicarse de forma oral e escrita nunha terceira lingua estranxeira.
A24	Utilizar e analizar as tecnoloxías da información e as comunicacións (TIC) nos distintos ámbitos do sector turístico.
A29	Traballar en medios socioculturais diferentes.
A33	Creatividade.
A35	Motivación por calidade.
B1	Capacidade de análise e síntese.
B2	Comunicación oral e escrita en lingua nativa.
B3	Resolución de problemas.
B4	Razoamento crítico.
B5	Compromiso ético.
B6	Aprendizaxe autónoma.
B7	Adaptación a novas situacións.
C1	Expresarse correctamente, tanto de forma oral coma escrita, nas linguas oficiais da comunidade autónoma.
C2	Dominar a expresión e a comprensión de forma oral e escrita dun idioma estranxeiro.
C3	Utilizar as ferramentas básicas das tecnoloxías da información e as comunicacións (TIC) necesarias para o exercicio da súa profesión e para a aprendizaxe ao longo da súa vida.
C4	Desenvolverse para o exercicio dunha cidadanía aberta, culta, crítica, comprometida, democrática e solidaria, capaz de analizar a realidade, diagnosticar problemas, formular e implantar solucións baseadas no coñecemento e orientadas ao ben común.
C5	Entender a importancia da cultura emprendedora e coñecer os medios ao alcance das persoas emprendedoras.
C6	Valorar criticamente o coñecemento, a tecnoloxía e a información dispoñible para resolver os problemas cos que deben enfrontarse.
C7	Asumir como profesional e cidadán a importancia da aprendizaxe ao longo da vida.
C8	Valorar a importancia que ten a investigación, a innovación e o desenvolvemento tecnolóxico no avance socioeconómico e cultural da sociedade.

Learning outcomes			
Learning outcomes	Study programme competences		
Master vocabulary related to tourism.	A1 A15 A29	B6 B7	C2 C7
Communicate in writing and speaking in different professional contexts related to tourism.	A1 A6 A13 A15 A29 A33 A35	B1 B2 B4 B5 B6 B7	C2 C3 C6 C7
Write and speak about transport, itineraries and tourist destinations to diverse audiences.	A1 A6 A13 A15 A24 A29 A33 A35	B1 B3 B6 B7	C1 C2 C6 C7
Master four classes of phrasal verbs - separable, inseparable, intransitive, and transitive and phrasal verb derivatives.	A15 A29 A35	B6	C2



Explain procedures to a variety of audiences through written and spoken texts.	A1	B1	C2
	A6	B3	C3
	A13	B6	C4
	A15	B7	C5
	A16		C8
	A17		
	A24		
	A29		
	A33		
	A35		

Contents	
Topic	Sub-topic
Itineraries	Travel information (the brochure, passive voice vs active voice, speaking vs writing). Future arrangements (planning and explaining itineraries, talking about future arrangements and travel arrangements) and vocabulary.
Air Travel	Air Travel Procedures: Departures, arrivals, flight crew, cabin crew , ground stewards etc). The grammar of procedures (sequence linkers, active vs passive voice, speaking vs. writing)and vocabulary.
Phrasal Verbs	Four major types will be studied: separable, inseparable, transitive and intransitive. Additionally, words derived from phrasal verbs will be studied.
Varieties of English	American and British English: Differences will be explored.
Human Resources	Study of vocabulary related to human resources. How to write a cover letter and CV or résumé, and how to conduct and participate in job interviews.

Planning				
Methodologies / tests	Competencies	Ordinary class hours	Student?s personal work hours	Total hours
Seminar	A1 A6 A13 A15 A16 A17 A24 A29 A33 A35 B1 B2 B3 B4 B5 B6 B7 C1 C2 C3 C4 C5 C6 C7 C8	33	48	81
Mixed objective/subjective test	A1 A6 A13 A15 A16 A17 A24 A29 A33 A35 B1 B3 B6 B7 C1 C2 C3 C4 C5 C6 C7 C8	1	20	21
Supervised projects	A1 A6 A13 A15 A16 A17 A24 A29 A33 A35 B1 B2 B3 B4 B5 B6 B7 C1 C2 C3 C4 C5 C6 C7 C8	4	20	24
Speaking test	A1 A6 A13 A15 A16 A17 A29 A33 A35 B1 B5 B6 B7 C2	2	20	22
Personalized attention		2	0	2

(*)The information in the planning table is for guidance only and does not take into account the heterogeneity of the students.



Methodologies

Methodologies	Description
Seminar	The seminar includes a combination of theoretical and practical classes. The theoretical class will provide the framework for the practical classes in which students will develop their written and oral communication skills. Prior preparation will be required for these classes.
Mixed objective/subjective test	Based upon course content, this final written course review exercise will be administered via Teams in a face-to-face setting, and only exceptionally with students in off-site locations. The exercise will consist of multiple choice questions and may include any of the following: grammar, formal and informal English, phrasal verbs, verbal tenses, sequence linkers, correcting mistakes, active and passive voices, vocabulary, American and British English, etc.
Supervised projects	Supervised learning process aimed at helping students to work independently in a range of contexts (academic and professional). Focused primarily on learning ?how to do things? and on encouraging students to become responsible for their own learning.
Speaking test	Speaking exercises will be based upon course content. Some of the excercises will be timed, public and/or recorded.

Personalized attention

Methodologies	Description
Supervised projects Speaking test Seminar Mixed objective/subjective test	Full and Part Time Students and Students Exempt from Class Participation: Tutorials will be scheduled as needed in person and/or through Teams. Teams Chat will be available 24 hours a day and will be responded to in a timely manner. At the beginning of the course, all of the class materials will be made available via Teams Files, including the submission dates for hand-in assignments. In addition, a weekly planning of class activities will be placed on Teams Calendar and the programming of assignments and corrected exercises will be available through Teams Assignments. Supplemental material, like practice exams and exercises, will also be provided during the course. Likewise, all important notices will be communicated whenever possible, in person and simultaneously through Teams Posts.

Assessment

Methodologies	Competencies	Description	Qualification
Supervised projects	A1 A6 A13 A15 A16 A17 A24 A29 A33 A35 B1 B2 B3 B4 B5 B6 B7 C1 C2 C3 C4 C5 C6 C7 C8	There are four assignments to submit and each assignment will have a value of 5% of the final grade for a total of 20% of the course grade. The assignments are: 1) an explanation of a procedure related to tourism using sequence linkers; 2) an outline itinerary to a destination outside of Spain and a text explaining it using the verbal tenses of the future (present simple, present continuous and future continuous); 3. A ten-section brochure written in the passive voice with general information about the destination mentioned in assignment number 2; and 4) a CV and a cover letter for a professional position in tourism. All assignments will have deadlines and will be submitted and corrected via Teams.	20
Speaking test	A1 A6 A13 A15 A16 A17 A29 A33 A35 B1 B5 B6 B7 C2	There will be two oral exercises: 1. The final oral presentation (30% of the grade) will be an itinerary to a destination outside of Spain, will have a minimum duration of five (5) minutes, will be public and/or recorded and in person. All students will submit their slide presentations to Teams Assignments at least twenty-four (24) hours before the scheduled presentation. 2. A job interview (10% of the final grade) will be the second oral exercise that will be in a group with another student or students. The interview will be recorded and submitted via Teams.	40



Mixed objective/subjective test	A1 A6 A13 A15 A16 A17 A24 A29 A33 A35 B1 B3 B6 B7 C1 C2 C3 C4 C5 C6 C7 C8	This final course review exercise represents 40% of the course grade and is a multiple-choice test administered through Teams. This is a face-to-face activity and only under exceptional circumstances will it be administered to students located off-site. The review exercise will consist of twenty questions with four (4) options to choose from, with one or more possible correct answers. If there is more than one correct answer, it will be necessary to match all the correct answers in order for the question to score. The exercise will have a time limit of fifty (50) minutes and the use of books and notes will be allowed during the exam. Questions will be based on the contents of the course.	40
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Assessment comments

1. Mixed objective/subjective test: Students accessing and submitting the exam from off-site locations without permission will receive the grade of zero (0) for the exercise. Students needing a loaned computer for the exam should make arrangements at least one week prior to the exam date.
2. Supervised projects: a) Due Dates: All supervised projects have due dates which will be published at the beginning of the term. Since students will have ample time and knowledge of the due dates, no late submissions will be allowed. The purpose of these projects is to serve as a learning process through interaction between student and professor. Students are encouraged to ask questions and ask for feedback in a timely manner using the classes, tutorials, and Teams Chat as needed. b) Submission of Assignments: All assignments must be submitted via Teams Assignments and be registered as "handed in" to be valid. Submissions via email will not be accepted.
3. Class attendance is obligatory, except for students exempt from class attendance.
4. Students who fail the first opportunity evaluation will only have to repeat the failed portions of the assessment, including the supervised projects, in the second opportunity evaluation in July. This is only valid for the two opportunities of the current academic year.
5. Second Opportunity Assessment: Hand-in assignments with grades of less than 2.5 out of 5 points, the job interview, if previous failed or not completed, and final oral presentation slides must be submitted before the written exam date via Teams Assignments. Final oral presentations will take place immediately following the written exam, unless otherwise notified.
6. Part time students and students exempt from class attendance: The assessment will be the same as for full-time students, with the exception of the class attendance requirement, which is waived for students exempt from class attendance.
7. Early Assessment: The early assessment requirements are the same as the second opportunity assessment.
8. The Grade of "No Presentado": The grade of "no presentado" will only be given to students who do not sit for the final review exercise (40%), the final oral presentation (30%), the supervised projects (20%) and the job interview (10%). In all other cases, the final grade will be based upon the sum of all assessment activities and a grade of zero will be given for all incomplete activities.

Sources of information



<p>Basic</p>	<ul style="list-style-type: none"> - Harding, Keith (2009). Going International. Oxford Univ. Press - Duckworth, Michael (). Going International: English for Tourism. Workbook.. Oxford Univ. Press - Alcaraz Varó, Enrique - et al. (2000). Diccionario de términos de turismo y de ocio. Inglés-Español, Spanish-English. Ariel Reference - (2003). New Oxford Dictionary of English. Oxford Univ. Press - (). Howjsay.com. - (). . - (). http://englishfortourismstudies.blogspot.com/. - (). http://www.seatalk.info/. - (). . - (). http://www.englishclub.com/english-for-work/airline.htm. - (). http://www.eslflow.com/Tourismlessons.html. - (). http://grammar.ccc.commnet.edu/grammar/. - (). http://www.businesstraveller.com/loyalty/. - (). http://topics.blogs.nytimes.com/author/philip-b-corbett/. - (). http://www.aresearchguide.com/. - (). Possessive Gerunds. Possessive Gerunds: https://www.youtube.com/watch?v=14VcFBmoQmw&feature=youtu.be - (). Possessive Gerunds. Possessive Gerunds: https://www.btb.termiumpius.gc.ca/tpv2guides/guides/wrtps/indexeng.html?lang=eng - (). American and British English. American and British English: https://www.youtube.com/watch?v=2nAnT3PASak&feature=youtu.be - (). American and British English. American and British English: https://www.you https://www.boredpanda.com/british-american-english-di - (). Airport Procedures. https://www.extravelmoney.com/blog/airport-procedures-step-by-step/
<p>Complementary</p>	<ul style="list-style-type: none"> - Wolfram, Walt et al (2006). American English, dialects and variation. Blackwell - Swan, Michael (2005). Practical English Usage.. Oxford University Press - Shepherd, John et al (1993). Ways to Grammar: A Modern English Practice. Macmillan - Bryson, Bill (2016). Made in America: An Informal History of American English.. Black Swan - Elmes, Simon (2006). Talking for Britain: A Journey through the Voices of a Nation. Penguin Group - Azar, Betty S. et al. (2009). Understanding and Using English Grammar. Fourth Edition. Pearson Education - McCarthy, Michael (2017). English Vocabulary in Use. Upper-Intermediate: vocabular reference and practice, with answers. Cambridge University Press - (2006). Oxford Phrasal Verbs Dictionary for Learners of English. Oxford University Press - Allsop, Jake (2008). Test Your Phrasal Verbs. Penguin English - Flockhart, Jaime (2012). Work on your Phrasal Verbs. Collins

Recommendations

Subjects that it is recommended to have taken before

Modern Language: English/662G01006

Subjects that are recommended to be taken simultaneously

Subjects that continue the syllabus

First Modern Language II: English/662G01028

Other comments

(*The teaching guide is the document in which the URV publishes the information about all its courses. It is a public document and cannot be modified. Only in exceptional cases can it be revised by the competent agent or duly revised so that it is in line with current legislation.